

INITIAL DEFECT INFORMATION

DATE: 9/17/26

1. NAME AND ADDRESS OF COMPANY:

Jayco Inc. - Towable Division - 903 South Main Street, Middlebury IN. 46540

2. CLASS (ES) OF VEHICLES AFFECTED:

Travel Trailers

3. MAKE, MODEL(S) AND MODEL YEAR(S):

2022 – 2024 Highland Ridge Range Lite Air TT

4. VEHICLE IDENTIFICATION NUMBER(S):

On Page 2 - 4

5. TOTAL QUANTITY OF VEHICLES INVOLVED 129 100% affected

6. DESCRIPTION OF DEFECT:

The fresh water tank may dislodge from the vehicle and fall to the ground when full or overfilled.

7. SAFETY REGULATION(S)/STANDARD(S):

A fresh water tank that detaches from the underbelly unexpectedly increases the risk of a crash. A detached water tank can create a road hazard for other vehicles, increasing the risk of a crash.

8. MEASURES TAKEN TO CORRECT DEFECT:

Dealers will inspect and add securements to the tank as necessary, free of charge.

9. CHRONOLOGY OF PRINCIPAL EVENTS:

7/28/26: Compliance received VOQ#11752731 and started researching for additional units with similar failures.

8/3/26: The incident was reviewed by the Warranty Incident Review Committee (WIRC). The WIRC Committee agreed to elevate the incident to the Corrective and Preventive Action Committee (CPAC)

8/5/26: The Corrective and Preventive Action Committee (CPAC) met to review the incident and decided more research will be done on design and current installation.

8/19/26: The Corrective and Preventive Action Committee (CPAC) met to review the incident and decided test data will be provided to NHTSA for further review.

9/2/26: The Corrective and Preventive Action Committee (CPAC) met to review the incident and the test data and research showed there was a switch from the Norco frame to LCI frame for 2022-2023 model years and there is a 5% incident rate between the model years. Research was sent off to Timothy Schlabach.

9/16/26: The Corrective and Preventive Action Committee (CPAC) met to review the incident and decided to elevate the matter to the Safety Steering Committee (SSC) due to the stress of loading and unloading of the fresh water tank is fatiguing the fasteners.

9/24/26: The Safety Steering Committee (SSC) met and voted in favor of proceeding with a safety recall.

Jayco, Inc is aware of 42 claims received between December 2022 and August 2024.

10. RECALL SCHEDULE:

Jayco Inc. will send owner notifications to our affected dealers and retail owners on or before October 30.

11. JAYCO'S INTERNAL IDENTIFICATION CODE FOR THIS RECALL: 9904669

Prepared by: Daniel Swihart

TELEPHONE: (574) 825-5861 ext. 1192



TITLE: Jayco Corp. Regulatory Compliance Analyst

AFTER COMPLETION MAIL OR FACSIMILE TO THE ATTENTION OF:

Head of Recalls

Motor Vehicle Safety

Transport Canada,

80 Rue Noel

Gatineau, Quebec J8Z 0A1

For Further Information:

Head of Recalls (Mr. Jeremy Hamilton): 1-800-333-0510

Transport Canada Fax number: 819-994-3372

Note: Copies of notification to dealers, owners and other information relating to this campaign must be forwarded to Transport Canada.

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