



IMPORTANT SAFETY RECALL

This Notice Applies to Your Recreational Vehicle VIN

Name
Address
City, St. Zip

Transport Canada Recall: 2026-415
Internal # 9903664
NHTSA # 26V-554
September 14, 2026

Dear Valued Customer:

This notice is sent to you in accordance with the requirements of the Motor Vehicle Safety Act.

This is to inform you that your vehicle may be non-compliant with the requirements of the Motor Vehicle Safety Regulations and that the non-compliance could affect the safety of a person.

Jayco Inc. has decided certain model year 2026 – 2027 Jayco Seneca, Seneca Prestige and certain model year 2026 Entegra Coach Accolade fail to conform to the requirements of CMVSR, 120 “Tire Selection and Rims for Motor Vehicles With a GVWR of More Than 4 536 kg”.

***Reason for
this recall***

The certification label may have incorrect tire size information, causing the operator to install incorrect tires. Labels show incorrect tire size of 275/80R/22.5 instead of 295/75R/22.5H. Incorrect tire information could result in the wrong tires being installed on the vehicle, increasing the risk of a crash.

***Recall
Remedy***

Remove the incorrect certification label and attach the new correct certification label. The remedy will take approximately 15 minutes to complete. The recall remedy is free of charge.

***What we
need you to
do***

You can install the correct label on your motorhome or you can contact an authorized Jayco Inc. dealer and schedule an appointment to have them install the label for you. To locate an Entegra Coach dealer go to www.entegracoach.com. You can also call 800-283-8267. The correct label and installation instructions are enclosed in this letter.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you no longer own this vehicle, please contact Jayco Customer Service at 800-283-8267.

If you had this repair completed prior to receipt of this recall notice, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. Submit an email to service@jayco.com including your name, address, VIN, recall number, and a clear, legible receipt showing the identification of the product that was recalled.

If your dealer does not remedy this condition at no charge, please contact our Customer Service Department at 800-283-8267.

We certainly regret this inconvenience; however, your safety is our most important priority.

Sincerely,

Compliance Management
Jayco Motorized Division

IMPORTANT SAFETY RECALL CAMPAIGN

NHTSA # 2026-415

Remove existing label

1. The location of the certification label will be on the front off door side of the Towable Fifth model
2. Remove the existing label. Using isopropyl alcohol and a shop rag, remove any adhesive residue from the surface where the original label was removed.
 - a. Allow the area to dry for at least 30 seconds.

The certification label below is only an example of the label you are to replace.



Certification Label

Apply new label

1. Remove the protective back from the new label. Align the new label in the same location of the original label and apply it to the surface. Remove any air bubbles from the label.
 - a. Note: Do not attempt to remove or adjust the label once it has touched the surface. Doing so may damage the label or cause it not to adhere properly to the surface.

If a label is damaged or will not properly adhere to the surface, please request a new label at compliance@jayco.com and we will send a new label.