

## INITIAL DEFECT INFORMATION

DATE: 5/28/26

**1. NAME AND ADDRESS OF COMPANY:**

Jayco Inc. - Motorized Division - 903 South Main Street, Middlebury IN. 46540

**2. CLASS (ES) OF VEHICLES AFFECTED:**

Motorized Class C

**3. MAKE, MODEL(S) AND MODEL YEAR(S):**

2026 Jayco Granite Ridge Class C & Melbourne Class C & 2026 Entegra Coach Condor Class C & Qwest SE Class C  
Manufactured between October 28, 2025 and December 19, 2025

**4. VEHICLE IDENTIFICATION NUMBER(S):**

On Page 2.

**5. TOTAL QUANTITY OF VEHICLES INVOLVED 20 100% affected**

**6. DESCRIPTION OF DEFECT:**

A taillight warning is indicated on the dash when the taillights are functioning properly. This is a noncompliance with CMVSS 101 Controls, Tell-tales, Indicators and Sources of Illumination.

**7. SAFETY REGULATION(S)/STANDARD(S):**

The risk is that a collision could result due to the retail owner becoming confused by a taillight warning on the dash when the taillights are functioning properly.

**8. MEASURES TAKEN TO CORRECT DEFECT:**

Jayco Inc. dealers and retail owners will replace the taillight harness with a redesigned harness.

**9. CHRONOLOGY OF PRINCIPAL EVENTS:**

3/12/26: The incident was identified by the motorized department and logged for review by the Warranty Incident Review Committee (WIRC).

3/16/26: The incident was reviewed during the Warranty Incident Review Committee (WIRC) meeting. Based on engineering's recommendation for a potential repair, the committee decided to elevate the incident to the Corrective and Preventive Action Committee (CPAC).

3/18/26: The incident was reviewed by the Corrective and Preventive Action Committee (CPAC) and assigned to Engineering for root cause analysis. Engineering coordinated with Line 48 and Line 3 for root cause analysis.

4/1/26: During the Corrective and Preventive Action Committee (CPAC) meeting, Engineering informed the committee that root cause analysis would begin when the unit arrives at R&D on 4/2/26.

4/7/26: Engineering notified Compliance via email that a unit had been returned for service repairs. Engineering also provided preliminary repair instructions and identified an initial scope of 83 affected units.

4/15/26: Additional discussions occurred during the Corrective and Preventive Action Committee (CPAC) meeting regarding the affected scope and the need for further testing.

5/6/26: Engineering informed Corrective and Preventive Action Committee (CPAC) that the harness had arrived and that additional testing was being performed.

5/20/26: Corrective and Preventive Action Committee (CPAC) met and decided to submit the incident to the Safety Steering Committee (SSC) for review and voting.

5/28/26: The Safety Steering Committee met and voted in favor of proceeding with a noncompliance recall for failing to comply with requirement of the CMVSS 101 Controls, Tell-tales, Indicators and Sources of Illumination.

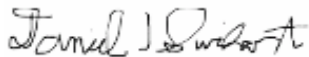
**10. RECALL SCHEDULE:**

Jayco Inc. will send owner notifications to our affected dealers and retail owners on or before July 4, 2026

**11. JAYCO'S INTERNAL IDENTIFICATION CODE FOR THIS RECALL: 9903657**

Prepared by: Daniel Swihart

TELEPHONE: (574) 825-5861 ext. 1192



TITLE: Jayco Corp. Regulatory Compliance Analyst

AFTER COMPLETION MAIL OR FACSIMILE TO THE ATTENTION OF:

**Head of Recalls**

**Motor Vehicle Safety**

**Transport Canada,**

**80 Rue Noel**

**Gatineau, Quebec J8Z 0A1**

For Further Information:

**Head of Recalls (Mr. Jeremy Hamilton): 1-800-333-0510**

**Transport Canada Fax number: 819-994-3372**

Note: Copies of notification to dealers, owners and other information relating to this campaign must be forwarded to Transport Canada.

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