



Transport Canada Recall: 2026-385
Internal # 9901665
NHTSA # 26V-518
August Date, 2026

IMPORTANT SAFETY RECALL

This Notice Applies to Your Recreational Vehicle VIN

Name
Address
City, St. Zip
Canada

Dear Valued Customer:

This notice is sent to you in accordance with the requirements of the Motor Vehicle Safety Act.

This is to inform you that your vehicle may contain a defect that could affect the safety of a person.

Jayco Inc. has decided that a defect, which relates to motor vehicle safety, exists in certain model year 2027 Jayco Eagle FW.

***Reason for
this recall***

The wiring for the auto-level jacks was omitted creating a possibility that the customer could use the phone app to activate the Auto Level Jacks during travel. The Activation of the jacks while the vehicle is in motion could lead to a crash.

***Recall
Remedy***

Jayco Inc. dealers will install the correct wiring. The remedy will be free of charge and will take approximately five minutes for inspection or thirty minutes if the inspection confirms that the auto level wiring needs installed.

***What we
need you to
do***

Please contact a Jayco Inc. certified repair facility and schedule an appointment for this remedy. To locate a Jayco Inc. dealer go to www.jayco.com. You can also call 800-283-8267 for Jayco Inc. Customer Service.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you no longer own this vehicle, please contact Jayco Customer Service at 800-283-8267.

If you had this repair completed prior to receipt of this recall notice, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

If you take your recreational vehicle to your dealer on the agreed service date and the dealer does not remedy this condition, please contact our Customer Service Department at 800-283-8267.

We certainly regret this inconvenience; however, your safety is our most important priority.

Sincerely,

Compliance Management
Jayco Towable Division