



IMPORTANT SAFETY RECALL

This Notice Applies to Your Recreational Vehicle VIN

Name
Address
City, St. Zip

Transport Canada Recall: 2026-323
Internal #9905661
NHTSA # 26V-427
July 10, 2026

Dear Valued Customer:

This notice is sent to you in accordance with the requirements of the Motor Vehicle Safety Act.

This notice is to inform you that your vehicle may contain a defect that could affect the safety of a person.

Jayco Inc. has decided that a defect, which relates to motor vehicle safety, exists in certain model year 2026 Heartland Cyclone Fifth Wheels and Travel Trailers.

***Reason for
this recall***

The inverter is equipped with a designated grounding lug (ground plug) intended for connection to the vehicle chassis. On affected units, this grounding connection may not have been installed or may not have been connected as intended. This condition could result in an injury from electrical shock hazard or an increased risk of overheating or fire.

***Recall
Remedy***

The remedy is to install the ground wire between the inverter grounding lug and the vehicle frame. This repair will take about 15 minutes to complete and will be performed at no charge.

***What we
need you to
do***

Please contact a Jayco Inc. certified repair facility and schedule an appointment for this remedy. To locate a Heartland repair facility go to <https://heartlandrvs.com/>. You can also call 800-283-8267.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you no longer own this vehicle, please contact Jayco Customer Service at 800-283-8267.

If you had this repair completed prior to receipt of this recall notice, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

If you take your recreational vehicle to your dealer on the agreed service date and the dealer does not remedy this condition, please contact our Customer Service Department at 800-283-8267.

We certainly regret this inconvenience; however, your safety is our most important priority.

Sincerely,

Compliance Management
Jayco Towable Division